

Enough **is** enough...



...so **report** it

Anti-Social Behaviour

can only be tackled if it is reported.

If you are experiencing behaviour that is affecting your quality of life

take the first step and make a call:

01992 564608

MONDAY TO FRIDAY 9.00AM TO 5.00PM

Epping Forest District Safer Communities Partnership is committed to dealing positively and robustly with complaints of anti-social behaviour.

Anti-social Behaviour is any aggressive, intimidating or destructive activity that damages or destroys another person's quality of life

Epping Forest District Safer Communities Partnership is committed to dealing positively and robustly with complaints of anti-social behaviour.

Our promise to you is that we will:-

- Work to ensure reporting anti-social behaviour is as easy as possible. Take all reports seriously, by recording and investigating all cases, and keep victims informed of action taken.
- Ensure that all victims and witnesses are treated fairly, with dignity and respect; listen to victims and provide ongoing support where appropriate, particularly to those victims considered vulnerable.
- Provide practical support in partnership with victim support agencies to address victims' needs.
- Share relevant information and intelligence on anti-social behaviour with partners; analyse information to identify repeat victimisation, known perpetrators and affected parties and respond speedily to such intelligence.
- Tell the public what we are doing to tackle anti-social behaviour so they have the confidence to report issues, offer the community feedback through community forums and encourage residents to play their part in reducing anti social behaviour.
- Ensure that the Epping Forest District Safer Communities Partnership provide suitable routes via which communities or individuals can raise concerns when it is considered that anti-social behaviour is not being tackled positively.
- Through education and early intervention, work to reduce and where possible prevent anti-social behaviour and the perception that anti-social behaviour is a problem in our communities.
- Respond in a timely manner to reports of breaches of anti-social behaviour enforcement measures.

Anti-social behaviour can be;

Misuse of Public Space

Drug substance misuse and dealing, Street Drinking, Begging, Abandoned Cars; & Vehicle related nuisance

Disruption of Community/Personal Well-being

Certain noise nuisance, Rowdy behaviour, Nuisance behaviour, Hoax calls, Animal related problems

Acts Directed at People

Intimidation/Harassment

Environmental Crime

Graffiti/Vandalism, Litter/Rubbish

What is not Anti-Social Behaviour?

ASB can be difficult to define and there are some types of behaviour that are not classed as anti-social behaviour and will not be investigated by the Anti-Social Behaviour Co-ordinator. *Examples include:*

- Children playing in the street or communal areas
- Young people gathering socially unless they are being intimidating
- Being unable to park outside your own home
- DIY and car repairs unless they are taking place late at night
- Civil disputes between neighbours e.g. shared driveways
- One off complaints about noise e.g. parties.

Report anti-social behaviour to:

Epping Forest District Council - ASB Hotline: **01992 564608**

Essex Police Neighbourhood Policing Teams, dedicated area numbers:

Loughton, Buckhurst Hill, Chigwell, Debden: **07968 354021**

Epping, Ongar, Waltham Abbey, Nazeing: **07779 317211**

For an emergency always use **999**

All complaints are treated in the strictest confidence.

