

Q&A from Webinar 3 (21 July 2021)

1. Q) Chapel Row - one resident got in touch to say they had asked for meeting about several matters. Please can you let us know how things are going to be improved for our tenants there.

A) Our Older Person Service Team are always happy to talk to residents about improvements we can make to our Schemes. If the customer would like to raise their suggestions with the Scheme Officer, that would be the easiest way to communicate those suggestions.

2. Q) How many are in the respective bands please

A) As at 1 April 2021, Households on register = 1,555

- Band A = 146
- Band B = 551
- Band C = 658
- Disability needs = 175
- Fully wheelchair adapted = 18
- Supplementary Waiting List = 200

3. Q) What happens if you don't have internet for access to see what properties are available to bid on.

A) We have computers with internet access available for our residents to use at our various office sites including the Civic building in Epping and the Broadway office in Loughton. For those who cannot attend any of these locations and who also do not have anyone (e.g. friend, relative, support provider) that could help them, I would suggest they contact the Rehousing Team on 01992 564716.

The housing register has been online in excess of 10 years now, this is not a new development that we are proposing as part of the Housing Allocations Scheme Review.

4. Q) Where can I find a link to the Big 4 Housing Survey?

A) Please visit https://www.surveymonkey.co.uk/r/EFDC_HousingBig4InitialConsultation

5. Q) "I was on the Council when the categories were reviewed to reduce the number of residents on the waiting list. Please could you just take us through what gets one into the different bands. I assume Band 1 is people that are homeless, and the Council has a duty to house ".

A) See table below

Band	Main categories of need
A	<ul style="list-style-type: none">• Members of the Armed Forces with serious injury, illness, or disability• Bereaved spouses or civil partners of those serving in the regular forces• Downsizers seeking fewer bedrooms than current social housing property• Home seekers needing to move on urgent medical/ welfare grounds• Home seekers living in insanitary, overcrowded, or unsatisfactory conditions• Home seekers with mobility problems• Home seekers needing two or more additional bedrooms compared to their current accommodation
B	<ul style="list-style-type: none">• Home seekers sharing accommodation, lacking at least one bedroom• Home seekers needing to move to a particular locality• Home seekers needing to be one household but are having to live apart• Home seekers needing one additional bedroom

	<ul style="list-style-type: none"> Existing council tenants living in 2/3-bedroom flatted accommodation needing houses Existing council sheltered tenants wishing to move within their scheme or to another scheme Existing council tenants over 60 living in 1 bed property wishing to move to sheltered accommodation
C	<ul style="list-style-type: none"> Home seekers needing to be closer to their place of work Home seekers sharing accommodation with another household Members of the Armed Forces who have no housing need, and the application is made within 5 years of discharge Spouses and children of existing and former Armed Forces Personnel Home seekers needing to move on moderate medical/disability grounds Home seekers in the Council's interim accommodation awaiting homelessness decision Home seekers demonstrating an exceptional need to move to the district Home seekers to whom the Council does not owe a full homelessness duty, where there is a requirement to afford reasonable preference on the ground of homelessness

The full Housing Allocations Scheme can be found at: <https://www.eppingforestdc.gov.uk/wp-content/uploads/2020/11/Housing-Allocations-Scheme-2018-to-2022.pdf>

6. Q) How many evictions please because of ASB behaviour please in 2020

A) None

7. Q) Will the presentations be available?

A) Yes, we can make the presentations available on the website with the Q&As if that would be helpful.

8. Q) Am I right in assuming the DaRT service is only between Loughton and Harlow, but is the community transport available to anyone in the district

A) That is correct

www.eppingforestdc.gov.uk/DaRT87

EFCT helpline for registrations and queries Tel 01992 579556 9:30 am – 12:30 pm and 1:30 pm – 4:00 pm

We are developing DaRT87 pamphlets for those less likely to see EFDC social media/website. If you have suggestions for content and where we can place these, please email efct@efcommunitytransport.org.uk or transport@eppingforestdc.gov.uk

9. Q) Are you catering for outdoor activities for those in the 'east' of the district. Just never see North Weald or Ongar mentioned in play or sports days

A) There are a number of activities taking place in the East of the district this summer, and these are listed below. Note that the location of Play in the Park sessions is Parish/Town Council led.

Play in the Park

Thu 29 Jul

1.30-3.30pm

Shelley Park, St. Peters Ave, Shelley, Ongar, CM5 0BT

Play in the Park

Thu 5 Aug

1.30-3.30pm

Jubilee Park, Love Lane, Ongar, CM5 9BL

Play in the Park
Thu 12 Aug
1.30-3.30pm
Shelley Park, St. Peters Ave, Shelley, Ongar, CM5 0BT

Play in the Park
Thu 19 Aug
1.30-3.30pm
Jubilee Park, Love Lane, Ongar, CM5 9BL

Play in the Park
Tue 24 Aug
10am-12noon
Queens Hall Memorial Playing Fields, School Green Lane, North Weald, CM16 6EY

Play in the Park
Thu 26 Aug
1.30-3.30pm
Shelley Park, St. Peters Ave, Shelley, Ongar, CM5 0BT

Disability Inclusion Project - Bounce & Swim
Wed 28 Jul
Fri 20 Aug
1pm-3pm
Ongar Leisure Centre, The Gables, CM5 0GA

Musical in 2 Days – Lion King
Mon 2 Aug & Tue 3 Aug
10am-3.30pm
North Weald Village Hall, High Road, North Weald, CM16 6BU

Butterfly and Bee Craft Workshop
Thu 5 Aug
10am-12noon
Crispy Brook Meadow, Moreton Road, Ongar, CM5 0AP

Flower Making Workshop
Thu 19 Aug
10am-12noon
Crispy Brook Meadow, Moreton Road, Ongar, CM5 0AP

We do have hard copies of the brochure available from local libraries, the museum and Waltham Abbey Tourist Information.

Grant Aid details on our website or 01992 564096, or email grantaids@eppingforestdc.gov.uk