

Energy Bills Support Scheme Alternative Funding (EBSS AF)

Example letter sent to park homes

Dear resident,

I would like to inform you about the Energy Bills Support Scheme Alternative Funding (EBSS AF), which is now open to all eligible households across Great Britain **until 31 May 2023**. I am writing to you as a resident of a park home who has been identified as being likely to be eligible for EBSS AF.

The EBSS AF is available to over 900,000 households in Great Britain who do not have a domestic electricity supply and were not eligible to receive support automatically through the Energy Bills Support Scheme (EBSS), providing them with £400 to support them with their energy bills.

Those who are eligible for the EBSS AF will need to submit a short online form via the Government's GOV.UK webpages. This page can be found by searching "**Apply for energy bill support if you do not get it automatically**" into the search bar on GOV.UK or an internet search engine. For those without online access, the contact centre helpline can be reached on 08081753287 for GB applications where a representative will guide them through the application process.

Once customers have applied to receive support and their applications have been processed and verified, eligible customers' details will be shared with Local Authorities across England, Scotland and Wales, who will deliver the one-off, non-repayable support.

The exact date that an eligible household will receive support will depend on when the application is made and when the payment can be processed by the relevant local authority. Payments will be made directly into applicant's bank accounts in a single instalment.

I would be grateful if you can please inform residents of your park home about the EBSS AF so they **do not miss out on their support**.

Kind regards,

Epping Forest District Council